The 18th Annual
Behavioral Health Informatics Conference and Exposition:

Meeting the Information Management Needs of Mental Health and Substance Use Programs

Preliminary Program

May 2–3, 2018

Sheraton Carlsbad
5480 Grand Pacific Drive
Carlsbad, CA 92008
## PROGRAM AT-A-GLANCE

### WEDNESDAY, May 2, 2018

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### THURSDAY, May 3, 2018

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2018 Behavioral Health Informatics Conference and Exposition
WEDNESDAY, May 2, 2018

7:30 AM – 5:15 PM  REGISTRATION

7:30 AM – 10:00 AM  CONTINENTAL BREAKFAST AND EXHIBIT HALL OPEN

8:00 AM – 8:45 AM  PRODUCT DEMONSTRATION

9:00 AM – 9:45 AM  PRODUCT DEMONSTRATION

10:00 AM – 10:25 AM  CONFERENCE OVERVIEW

10:25 AM – 11:20 AM  GENERAL SESSION KEYNOTE

Preparing for the next wave of policy changes in our health care system: Implications for behavioral health care

Broad-sweeping national health care reform initiatives continue to galvanize substantial changes at state and local levels in behavioral and physical health care services. The 21st Century Cures Act is among the most recent and is anticipated to be a significant driver of system wide change. This session will feature a national leader in health care policies who will overview recent policy developments and anticipate what further ones may be coming soon. The presenter will suggest how these changes are likely to impact behavioral health care services, our information system underpinnings, and the clients we serve. The presenter will suggest how leaders and participant stakeholders in behavioral health care systems can prepare strategically for impending changes, including what needs to be modified in their information systems.

11:20 AM – 12:15 PM  GENERAL SESSION KEYNOTE

How to prepare for the new value-based payment model requirements

The Medicare Access and CHIP Reauthorization Act (MACRA) became effective in 2017, and is just the beginning of the Value-Based Payment Models that most payors will be moving toward. The presenters will explain the MACRA program, how Merit-Based Incentive Payment System (MIPS) and Advanced Alternative Payment Models (APM) requirements will impact state and county payment mechanisms and provider claiming guidelines, and what should be done to prepare for reporting. The presenters will explain how MACRA authorizes the federal Department of HHS to implement value-based initiatives aimed at improving access to and quality of care. They will explain the changes to information systems necessary to address the federal requirements for both physical health and behavioral health care services. They will also explain the opportunities for county IS staff to modify their systems for enhanced data analytics.
WEDNESDAY, May 2, 2018

12:15 PM – 2:00 PM  LUNCH, EXHIBIT HALL OPEN

1:00 PM – 1:45 PM  PRODUCT DEMONSTRATION

2:00 PM – 3:15 PM  CONCURRENT SESSIONS

How to use data analytics to improve management decision making and enhance care delivery

New technologies have greatly improved the ease with which data reports are designed and presented, and their effectiveness for clinical care and management. Presenters in this session will explain how to use technology to configure reports through data visualization so they are clear and useful. They will describe ways to present reports effectively, and provide feedback innovatively with data that stimulates quality improvement in clinical care and organizational leadership. They will also describe how outcome data can be used to demonstrate value within a payment model of value-based services.

Disaster preparedness: The roles of people and technologies to ensure safety

Most agencies develop disaster preparedness plans, but funders are increasingly requiring independent audits to determine how sound the plans are, how prepared the staff are to respond when needed, and what additional planning may be necessary. The presenters in this session will discuss industry standards in dealing with a disaster, including: the best way to marshal staff during a disaster, the role of information and communication technologies to support the disaster effort, and best practices for protecting the agency’s hardware and data in a disaster situation. Examples of industry standard Disaster Recovery Plan templates will be reviewed and a list of actionable next steps provided.

Challenges for rural areas in meeting the increasing requirements for electronic data entry, storage, analysis and exchange

Federal and state funding agencies are steadily increasing their data requirements to show that services are accessible and of high quality, and that health care information is exchanged among treating providers in support of care coordination. Rural counties and providers are particularly challenged to fully address these requirements as they confront such issues as lack of bandwidth, health information technology support, and internet connectivity. The presenters for this session will review these challenges and creative ways that agencies in rural areas are addressing them.
CONCURRENT SESSIONS, CONTINUED

Whole Person Care: An early-phase progress report on an exciting pilot to achieve care coordination through information exchange across silos

Whole Person Care is a California Medi-Cal Waiver experiment to achieve care coordination through information exchange across previously fragmented service agencies. Presenters will briefly describe the history and intent of the initiative, which focuses particularly on serving persons who utilize high cost services across multiple agencies without positive outcomes. The presenters represent several California counties who were awarded special grants from the state to pursue this initiative. They will describe the design of the Whole Person Care pilot within each of their counties and how they are bridging information sharing across multiple agencies to support care coordination. They will also share preliminary findings that address how their pilots are impacting the clients who have serious mental illnesses and/or addictions and who previously used a high level of services without positive results.

BREAK AND EXHIBIT HALL OPEN

GENERAL SESSION KEYNOTE

Recent updates to 42CFR.2: Reactions from across the nation and next steps

After a lengthy and thoughtful process led by SAMHSA, Rule Revisions were made in early 2017 to the privacy and security regulations for substance use data. This session will feature the official overseeing that process and future ones. She will overview the revisions made, reactions from the field, and findings from how those revisions are being implemented. She will discuss further changes being requested and what SAMHSA may do to explore them.

EXHIBITOR RECEPTION AND EXHIBIT HALL OPEN

PRODUCT DEMONSTRATION
THURSDAY, May 3, 2018

7:30 AM – 3:30 PM                     REGISTRATION

7:30 AM – 8:15 AM                     CONTINENTAL BREAKFAST AND EXHIBIT HALL OPEN

7:30 AM – 8:15 AM                     PRODUCT DEMONSTRATION

8:30 AM – 9:40 AM                     GENERAL SESSION KEYNOTE

Expanding the capabilities of information systems to meet the Medicaid Managed Care Rule for Network Adequacy

The Center for Medicare and Medicaid Services (CMS) released the Medicaid Managed Care Final Rule on Network Adequacy in 2017. States and counties throughout the country are scrambling to educate themselves about the regulations and build their capacity to meet the extensive data requirements. Presenters will review such requirements as timeliness of first appointment and the infrastructure involved to measure it, geomapping for provider location to meet mileage distance and driving time standards; and other types of measures for access, engagement, quality and outcomes.

9:45 AM – 10:45 AM                     GENERAL SESSION KEYNOTE

How children’s services are evolving into a more organized delivery system: California’s Continuum of Care Reform

Children’s services are particularly reliant upon coordination across multiple systems of care to be effective. California is undergoing a major transformation of its public-sector children’s services into a county-based managed system of care. Presenters for this session will describe how Continuum of Care Reform (CCR) utilizes Child and Family Teams (CFTs) to find the right out-of-home placement for youth in foster care, provide needed services and supports, and transition children from congregate care into home-based family care. They will describe how CCR must rely upon electronic information systems to track the qualified certification of treating providers, to process claims, and to report on access- and quality-related results for accountability purposes. CCR participants must also rely upon electronic health information exchange to facilitate service coordination across many systems of care.

10:45 AM – 11:15 AM                    BREAK AND EXHIBIT HALL OPEN
11:15 AM – 12:30 PM

CONCURRENT SESSIONS

Making meaningful the measurement of clients’ perceptions of care within Drug Medi-Cal Organized Delivery Systems (DMC-ODS)

Managed mental health systems of care in states and counties throughout the country have been measuring clients’ perceptions of care for many years, frequently using methods that have failed to yield meaningful results. In California’s piloted DMC-ODS, the opportunity has emerged to start anew with different survey instruments and methods of administering them. The presenters in this session will describe the most useful of these instruments and methods, and provide initial feedback regarding their use and value. They will describe how the results can be used by providers and clients who entered the information to improve the quality of care. They will describe how these instruments and methods will be further evaluated and improved.

Do No Harm: Balancing considerations of client privacy and information sharing

Information technology advances make it possible to coordinate services across multiple systems of care, assuming that treating providers can access the relevant client information. Particularly for mental health and substance use services, it can be challenging to strike the balance between making client data readily available for treating providers and protecting the privacy and security of client data. In this session, a panel of national policy makers will weigh both sides of these complex issues in the light of changing regulations. They will discuss the risks of client harm by going to either extreme of sharing information inappropriately or withholding client information relevant to quality care. They will describe how new advances in technology applications are resolving some of these dilemmas and creating new ones. They will also anticipate the future outlook for this balancing for both policy and implementation.

How to make sense of the dizzying proliferation of mobile apps for behavioral health care: An evidence-based approach

While apps proliferate in our daily lives, behavioral health professionals question how to determine the extent to which an app is evidence-based. The presenters for this session will offer a categorization of behavioral health-related apps and give clear recommendations based on current, published research. They will discuss how apps can optimally be selected, introduced and effectively integrated into treatment plans. They will explain how to evaluate the technical architecture of apps, and how to consider the apps fit with the treatment programs approach to both treatment and recovery. The attendees will also be given current references for additional reading.
CONCURRENT SESSIONS, CONTINUED

The future of Health Information Exchange (HIE) organizations as connectors of client information between behavioral health and other health care agencies

HIEs have been emerging throughout more than 25 years, first known as Community Health Information Networks (CHINs), then Regional Health Information Organizations (RHIOs), and now as Health Information Exchanges (HIEs). Presenters for this session will review the history of these important organizations, and forecast the role of HIEs in the evolving health care system. They will explain different business models adopted by HIEs, and evaluate their potential for achieving fiscal sustainability as their federal funding diminishes. They will review the challenges for HIEs of working with behavioral health data, and describe the range of approaches that HIEs use to address the accompanying privacy requirements.

LUNCH AND EXHIBIT HALL OPEN

PRODUCT DEMONSTRATION

CONCURRENT SESSIONS

Mandated youth assessments in California: Selection, training, and implementation

Among the primary challenges of Continuing Care Reform (CCR) for children’s services are the selection of a common language for communicating problems and goals across a diverse set of service agencies. Presenters for this session will explain the process by which common assessment tools were selected and mandated by the state of California for use by county-operated and contracted providers. They will describe the diverse state and county agencies responsible for overseeing the implementation of the tools, and their effective use in support of care coordination and of reporting on the access and quality of care for children and their families. They will also report on secondary uses of the data once in the system to address opportunities for quality improvement.

State guidance on complex federal and state privacy and security regulations

Federal HIPAA and 42CFR.2 regulations are complex and require technical assistance to implement. The addition to them of state regulations can further add to the implementation challenges. To address the technical assistance needs, the California Office of Health Integrity (CalOHI) developed an extensive State Health Information Guidance report for counties and treatment providers. The presenters for this session will be among those who developed the report. They will describe the model they used for consolidating the various regulations into a usable format, and indicating approaches for dealing with key complex issues. Presenters will discuss the implications for data entry, reporting capabilities, and sharing of results for quality improvement.
CONCURRENT SESSIONS, CONTINUED

Getting the most from your electronic health record system (EHR): How to make clinical workflow easier and treatment more effective

Electronic health record systems are expensive and time consuming to first configure, then install, finally implement, and then debug and improve. When the first set of steps is achieved, you are ready to take the next steps in functionality and optimization of your EHR. Presenters in this session will describe how prompts in the EHR can improve compliance with documentation requirements, automate the linkage between program notes and billing, and reduce disallowances. They will explain the importance of working closely with your EHR software vendors at a detailed level to improve workflow automation. The presenters will also describe how additional prompts and workflows in the EHR can improve the quality of care by reducing inappropriate medication dosing, recommending appropriate goals based upon assessment findings, and recommending treatment regimens based upon the treatment goals.

Care Coordination within the context of criminal justice reform: Should the same restrictions on data privacy and security still apply?

Historically, health data privacy and security regulations have been more restrictive when applied to the data of persons with mental illnesses and/or addictions. The roots of these restrictions are in a history of stigma and discrimination for persons with these two types of conditions, and particularly for those with addictions to illegal drugs. Presenters for this session will describe how criminal justice reforms are bringing criminal justice personnel into more collaborative relationships with behavioral health professionals, and prompting requests for more client information about mutually held clients. Presenters will list several nuanced situations in which more information shared with such criminal justice entities as Drug Court or Probation may benefit clients—or not. They will discuss the special regulatory problems that arise when sharing information through care management portals. The session will also focus on how this is helpful for the consumer, what portals are, why they are being enrolled and what to expect to make them useful. The presenters will also describe how some states and counties are devising creative ways to share more client information while remaining compliant with HIPAA and 42CFR.2.

3:30 PM

CLOSING GENERAL SESSION

Public health and privacy concerns collide in the opioid crisis

The increasing and tragic dimensions of the opioid crisis throughout the country have led to new national, state and local initiatives focusing on prevention and treatment. These initiatives include the federal 21st Century Cures Act, the Senate Bill “Jessie’s Law”, and others. Presenters for this session will describe the kinds of increased data sharing across pharmacies, insurers and prescribers to prevent prescription drug abuse and to encourage improved coordination among treating providers. Presenters will discuss how regulations may change how data is protected and shared in the interest of addressing this crisis.

4:30 PM

CONFERENCE ADJOURNS
2018 CONFERENCE PLANNING COMMITTEE

Mirian Avalos  
California Behavioral Health Directors Association (CBHDA)  
Los Angeles County Mental Health

Rachel Clausen  
California Council of Community Mental Health Agencies (CCCMHA)  
Uplift Family Services

John de Miranda, EdM  
National Association on Alcohol, Drugs and Disability  
Door to Hope

Lyman Dennis, MBA, PhD, CPHIMSS, FHIMSS  
California Association of Health Information Exchanges  
Connect Healthcare

Thad Dickson  
Conference Co-Chair  
Xpio Health

Megan Dormond, MPH  
Data and Evaluation  
National Council for Behavioral Health

Toi Gray  
CASRA  
Turning Point Community Programs

Brian Hepburn  
National Association of State Mental Health Program Directors (NASMHPD)

Percy Howard, LCSW  
California Institute for Behavioral Health Solutions (CIBHS)

Randy Jose  
California Department of Health Care Services

Victor Kogler  
California Institute for Behavioral Health Solutions (CIBHS)

Marlene Maheu, PhD  
Coalition for Technology and Behavioral Science (CTiBS)  
TeleMental Health Institute, Inc.

Ron Manderscheid, PhD  
National Association of County Behavioral Health and Developmental Disabilities Directors (NACBHDD)

Keris Jän Myrick, MBA, MS  
Office of Consumer Affairs  
Center for Mental Health Services  
SAMHSA

Pete Nielsen, CADC II  
California Consortium of Addiction Programs and Professionals (CCAPP)

Dale Shreve  
Mental Health Corporations of America

Cheri Silveira Moliere  
Conference Co-Organizer  
Xpio Health

Jim Sorg  
California Association of Alcohol and Drug Program Executives (CAADPE)  
Tarzana Treatment Centers

Lynn Thull, PhD  
California Alliance of Child and Family Services (CACFS)

Tom Trabin, PhD, MSM  
Conference Chair

Bill Ullom  
California Medi-Cal EQRO

Whitney Webber  
California Quality Improvement Committee  
Santa Clara County

Don Whitney  
California Behavioral Health Directors Association (CBHDA)  
Tri Cities Mental Health Services
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REGISTRATION INFORMATION

WEDNESDAY, MAY 2 – THURSDAY, MAY 3, 2018
Sheraton Carlsbad • 5480 Grand Pacific Drive • Carlsbad, CA 92008

Learn from presentations that address:

- Uses of health information technology to support the many changes prompted by health care reform and criminal justice-related reforms.
- Practical uses of health information exchange to support coordination across multiple systems of care.
- Progressing from basic EHR implementation to optimization and improvement.
- Enhancing client recovery and wellness through innovative mobile apps and related technologies.
- Leveraging data analytics and visualizations to provide decision support and quality management.
- Applying the most recent developments in privacy and security regulations for sharing clients’ behavioral health-related information.

REGISTER ONLINE NOW AT WWW.CIBHS.ORG/Events

$490.00 on or before Wednesday, April 11, 2018
$515.00 after Wednesday, April 11, 2018

Payment may be made by Visa®, MasterCard®, Discover®, check, or purchase order. There is a 4% surcharge on all credit card payments.

CIBHS TAX ID # 68-0314970. Registration will be confirmed by email.

* For every five registrations paid by the same organization, an additional registration will be given complimentary to that organization. Please contact the CIBHS conference department after you have registered at conferences@cibhs.org

FOR ADDITIONAL INFORMATION, please call (916) 379-5317 or email conferences@cibhs.org

HOTEL INFORMATION

Sheraton Carlsbad • $125 Single or Double
5480 Grand Pacific Drive • Carlsbad, CA 92008

Please make guest room reservations directly with the hotel by calling 1-800-444-3515 before Friday, April 6, 2018; request the group rate for CIBHS.

CONTINUING EDUCATION: $45.00

Psychologists: The California Institute for Behavioral Health Solutions (CIBHS) is approved by the American Psychological Association to sponsor continuing education for Psychologists. CIBHS maintains responsibility for this program and its content.