The 16th Annual
National Behavioral Health Information Management Conference and Exposition

Addressing the Needs of Mental Health, Alcohol, and Other Drug Programs

Preliminary Program

April 27–28, 2016

Hyatt Regency Orange County
11999 Harbor Blvd
Garden Grove, CA 92840

CIBHS
CALIFORNIA INSTITUTE FOR
BEHAVIORAL HEALTH SOLUTIONS

LEADERS IN POLICY, TRAINING, EVALUATION AND RESEARCH

WEDNESDAY, April 27, 2016

DAY 1

7:30 AM – 5:15 PM   REGISTRATION

7:30 AM – 10:00 AM   CONTINENTAL BREAKFAST AND EXHIBIT HALL OPEN

8:00 AM – 8:45 AM   PRODUCT DEMONSTRATION

9:00 AM – 9:45 AM   PRODUCT DEMONSTRATION   *The echo Group* echoman.com

10:00 AM – 10:25 AM   CONFERENCE OVERVIEW

Sandra Naylor Goodwin, PhD, MSW, President and CEO, California Institute for Behavioral Health Solutions (CIBHS)

Tom Trabin, PhD, MSM, Conference Chair; Behavioral Health Informatics and Executive Consultant

10:25 AM – 11:20 AM   GENERAL SESSION KEYNOTE

Disruptive innovations in behavioral health information technologies: What the future may bring

Dennis Morrison, PhD, Chief Clinical Officer, Netsmart, Board Member, International Initiative for Mental Health Leadership

Disruptive innovation transforms industries—such as our health care system—to provide increasingly affordable and conveniently accessible products and services to consumers and providers. For the average consumer, disruptive innovation is readily apparent—especially in areas of technology. The presenter for this session will review how smart phones, increasingly powerful computers and a flood of online tools have impacted us all. He will describe how healthcare and social services are experiencing the same changes through new methods of care delivery and support bursting on the scene that include clinical interventions becoming virtual and consumer-directed care. The presenter will emphasize the importance of anticipating and understanding these seismic changes for behavioral health organizations to thrive in the future.

11:20 AM – 12:15 PM   GENERAL SESSION KEYNOTE

The new generation of data analytic software: Useful reports for decision makers with the click of a mouse

Nathaniel Israel, PhD, Policy Fellow, Chapin Hall Center for Children at the University of Chicago

Health care reform, prison reform and related initiatives bring increased accountability with their opportunities. The presenter in this session will explain how modern data analytic technologies are facilitating data analysis and reporting for managers, improving their access to actionable information, and enabling them to accelerate various types of quality improvement. The presenter will describe the use of dashboards for both managerial and clinical decision support. He will describe the use of charts and graphs with click technologies to drill down into detailed analyses that are more readily conducted, displayed, understood, reported and, most important, used.

WEDNESDAY, April 27, 2016

12:15 PM – 2:00 PM **LUNCH, EXHIBIT HALL OPEN**

1:00 PM – 1:45 PM **PRODUCT DEMONSTRATION**

2:00 PM – 3:15 PM **CONCURRENT SESSIONS**

How social media is helping support the recovery journeys of behavioral health consumers

Keris Jän Myrick, MBA, MS, Director, Office of Consumer Affairs , Center for
Mental Health Services, SAMHSA

April C. Foreman, PhD, LP, Suicide Prevention Coordinator, Southeast Louisiana Veterans
Health Care System

Behavioral health consumers have increasingly discovered the use of computer-based social media as a means to overcome social isolation and connect with others. Presenters of this session will briefly describe the pervasiveness of computers, cell phones and other mobile devices among behavioral health clients. They will overview the characteristics of key social media communities that are helping support recovery for consumers, and identify those characteristics have been found by consumers to be most engaging, meaningful and helpful. They will explain the use of such features as avatars in virtual communities and review the use of specialized apps in social communities.

Collaborative documentation in office and field settings: How to enter notes during sessions and enhance the therapeutic alliance

Kathryn Pruitt, MSTI, Clinical Program Manager, EMQ -FamiliesFirst- FIT
Jennifer Cass, LCSW, Director of Quality Assurance, EMQ -FamiliesFirst- FIT

Electronic note-taking during the treatment session is increasing in both medical and behavioral health settings. Presenters in this session will explain how this approach saves significant time and improves outcomes. They will consider widespread concern among behavioral health clinicians that concurrent documentation may have deleterious effects upon the client-therapist relationship, and present solutions. They will also include a description of note-sharing with the client as a vital component that makes the approach not only concurrent but also collaborative in a manner that engages the client.

WEDNESDAY, April 27, 2016

2:00 PM – 3:15 PM

CONCURRENT SESSIONS, continued

Implementing 42CFR.2 in the evolving electronic era: New interpretations of the regulations

Eric Goplerud, PhD, Vice President, Public Health Department, NORC at the University of Chicago

Suki Norris, JD, SATVA Organizational Member and Senior Knowledge Engineer, Echo Management Group

Amidst continuing stigma and discrimination regarding substance use disorders, privacy policies and regulations remain crucial. The 40-year-old federal 42CFR.2 regulations were designed in a pre-electronic health record era and require ongoing reinterpretations to be effectively applied amidst EHRs and HIEs. Presenters in this session will explain some of the electronic challenges of implementing 42CFR.2, and how new interpretations from the federal government are helping provider organizations to arrive at newly practical solutions. They will review some of the latest updates and reinterpretations of 42CFR.2 from SAMHSA, including how compliance can be achieved within special settings like primary care and general hospitals. The session will also feature emerging technological solutions including record segmentation, electronic disclosure forms, and ways to address the challenges of client requests to limit redisclosure.

2:00 PM – 3:15 PM

CONCURRENT SESSIONS, CONTINUED

Health Information Exchanges: Their role in the evolving health care system to support care coordination between behavioral health and physical health care

Lyman Dennis MBA, PhD, Executive Director, Connect Healthcare

Mark Elson PhD, Principal, Intrepid Ascent, LLC

Health Information Exchanges (HIEs) have emerged throughout the county in recent years as a result of health care reform and a range of public and private sector initiatives. Presenters for this session will explain the possible solutions that HIEs offer to the technological and regulatory obstacles to information sharing and care coordination. They will also review the obstacles they face relative to information technology, privacy and security, and sustainable business models.

WEDNESDAY, April 27, 2016

3:15 PM – 3:45 PM   **BREAK AND EXHIBIT HALL OPEN**

3:45 PM – 5:00 PM   **GENERAL SESSION KEYNOTE**

As the rest of the nation watches: The roles and challenges of information technology in supporting implementation of California's 1115 Drug Medi-Cal Waiver

Michael Hutchinson, MFT, Division Director, Quality Improvement and Data Support, Department of Alcohol and Drug Services, Santa Clara County

Marco Zolow, PhD, Health Program Specialist, Prevention Treatment and Recovery Services, Substance Use Disorder Services Division, California DHCS

California is embarking upon a historic transformation of its substance use disorder services through a MediCaid Waiver that the rest of the nation is avidly watching and hoping to adopt for their own solutions to long-term treatment challenges. Presenters will explain the Waiver's intent to help design Organized Delivery Systems for substance use services, and how the Waiver's Standard Terms and Conditions are designed to help accomplish this purpose. They will explain the crucial role of EHRs and HIE in supporting Organized Delivery Systems so they provide care that is client-centered, well-coordinated, and accountable for quality. Presenters will also address billing code and other changes necessary to implement the waiver, EHR prompts to improve QA compliance, and approaches to facilitating information sharing across substance use, mental health and physical health services. They will also explain the importance of this Waiver for other states across the country.

5:00 PM – 6:45 PM   **EXHIBITOR RECEPTION AND EXHIBIT HALL OPEN**

5:30 PM – 6:15 PM   **PRODUCT DEMONSTRATION**

DAY 1

DAY 2

7:30 AM – 3:30 PM	**REGISTRATION**
7:30 AM – 8:15 AM	**CONTINENTAL BREAKFAST AND EXHIBIT HALL OPEN** Exym.
7:30 AM – 8:15 AM	**PRODUCT DEMONSTRATION**
8:30 AM – 9:40 AM	**GENERAL SESSION KEYNOTE**

Interoperability: Emerging standards and electronic interfaces to support data exchange between differing information technology systems

Donald T. Mon, PhD, Senior Director, Center for the Advancement of Health IT (CAHIT), RTI International

The healthcare system needs improved interoperability of technology, workflows, forms and vocabulary to support the information sharing essential to care coordination. This is the focus of national IT efforts, especially now that EHRs have become more widely implemented. This session will feature a long-time national policy leader in health information technology, who will review the different types of interoperability needed, the latest updates in interoperability standards and future directions in new standards. He will review the types of technology interfaces most widely used and new ones under development to bridge differences between different EHRs and related IT systems. He will overview common record structures and vocabularies, standardized modes of electronic transmission, and emerging standards for segmenting EHRs.

9:45 AM – 10:45 AM	**GENERAL SESSION KEYNOTE**

Data privacy, security and consent: Evolving policies and regulatory changes

Lucia Savage, JD, Chief Privacy Officer, Office of the National Coordinator for Health IT

The health care system is generating significant increases in electronic health information exchange and a proliferation of new technology applications that are provoking widespread concern about new types of privacy and security challenges. This session will feature a high level federal official who leads nationwide policy development on the privacy and security of health care data. She will articulate some of the most salient challenges for the privacy and security of healthcare data, and particular challenges in these areas for behavioral healthcare. She will also describe national regulatory and policy initiatives to address these challenges, and provide insights and guidance for how behavioral health organizations can position their privacy and security approaches for the future.

THURSDAY, April 28, 2016

10:45 AM – 11:15 AM   **BREAK AND EXHIBIT HALL OPEN**

11:15 AM – 12:30 PM   **CONCURRENT SESSIONS**

Engaging people in the use of client portals as an adjunct to their EHRs: Varied functions and user experience

Thad Dickson, PMP, CPHIMS, President, Xpio Health

People are increasingly using client portals connected to their EHR for improving their access to information on illness prevention and treatment, increased engagement in their treatment plans, and easier access to their treating providers for brief communications. Presenter for this session will review such functions as scheduling, queries with their treatment providers, entry of app information that involves regular self-monitoring of behavioral health data, and review of information updates in their EHRs. He will describe various approaches to engaging consumers in use of the portals including learning what content and formatting consumers find easiest to access and most engaging, and how those using the portals would like to see it improved. Presenter will also review special issues in this area, including how youth access information in their EHRs and what adult clients would like to see in portal functions.

EHR Supports for Meeting Clinical Documentation Requirements in Alcohol/Drug and Mental Health Programs

Stan Taubman, PhD, LCSW, Program Director, Berkeley Training Associates
Tom Trabin, PhD, MSM, Conference Chair; Behavioral Health Informatics and Executive
    Consultant

Behavioral health clinicians are challenged to write treatment plans that meet MediCaid requirements and also reflect the client-friendly language of hope and recovery. Substance use counselors will be particularly challenged by this in the very near future as expanded Drug Medicaid coverage will bring increased rigor to documentation requirements. Presenters will explain the complexities of these challenges and both substance use and mental health counselors' needs for training and support to meet the challenges effectively. Presenters will provide examples of ways that the structure of the treatment plan and extensive sample phrases embedded in the EHR can help substance use and mental health counselors address these needs. They will also describe a 3-year statewide process involving a coalition of 26 counties and hundreds of stakeholders to develop an extensive library of treatment plan phrases—efficiently searchable when computerized— to meet the needs of public sector documentation for mental health, substance use and physical health treatment services.

DAY 2

THURSDAY, April 28, 2016

DAY 2

11:15 AM – 12:30 PM

CONCURRENT SESSIONS, CONTINUED

The Certified Community Behavioral Health Clinics initiative: New hope for the future of behavioral health services and its implications for information technology

Ben Butler, Chief Information Officer, Community Oriented Correctional Health Services
Steve Rosenberg, President, Community Oriented Correctional Health Services

The federal Excellence in Mental Health Act is designed to increase Americans' access to community mental health and substance use treatment services while improving Medicaid reimbursement for these services. When fully implemented, the Excellence Act will infuse over $1 billion into the behavioral health system, making it the biggest federal investment in mental health and addiction services in generations, but it will require new payment models and offer performance bonuses that require new outcomes documentation. Presenters for this session will summarize components of this Act, including criteria for the Certified Community Behavioral Health Clinics (CBHCs) that form its core component, the enhanced federal match for service costs , the prospective payment system, and anticipated areas for potential savings to the overall health care system. They will preview the types of EHR and related information technology functions necessary to support the CBHC requirements and help the session participants anticipate and prepare for the challenges and opportunities of this groundbreaking new initiative.

EHR and data entry challenges for providers in a multi-payer environment: Lessons learned and solutions generated from California counties and their providers

Mark Cheng, Acting Chief, Solutions Delivery Division, LA County DMH Chief Information Office Bureau
Juan Fermin, Integration Manager, Solutions Delivery Division, LA County DMH Chief Information Office Bureau
Chris Howard, IT Manager, Foothill Family

Most behavioral health treatment providers receive payments from more than one payer, with accompanying and often conflicting requirements for modes of data entry and information exchange. Presenters will explain how subsidized adoption of an EHR from a major payer can be a mixed blessing since the providers must pay for reconfiguring the EHR System to also meet the requirements of multiple other payers. They will describe how some providers are coping successfully with these opportunities and challenges. Among the special case examples, presenters will describe various approaches to electronic information exchange between selected California counties and their contracted providers, including examples of requiring use of a common EHR system and building interfaces between differing EHRs. They will describe how these approaches are used in communicating claim information via HIPAA transactions, transmitting utilization and outcomes data, and conducting chart audits and related quality assurance activities. Presenters will also explain the relevance of these arrangements to other states throughout the country where similar opportunities and challenges are being addressed.

12:30 PM – 2:00 PM

LUNCH AND EXHIBIT HALL OPEN

THURSDAY, April 28, 2016

1:00 PM – 1:45 PM   **PRODUCT DEMONSTRATION**

2:00 PM – 3:15 PM   **CONCURRENT SESSIONS**

A review of innovative apps to enhance behavioral health treatment and wellness: Guiding principles for effective functions and uses

April C. Foreman, PhD, LP, Suicide Prevention Coordinator, Southeast Louisiana Veterans Health Care System

Tony Wood, Owner, Midwest Computer Solutions

App developers are producing many ingenuously useful products for general healthcare and wellness, and specifically for behavioral healthcare. Presenters will overview the types of functions available, which can be used from both personal computers and mobile devices. They will explain which types of apps are being used as adjuncts to treatment, and which are used for wellness, independent of treatment. They will also review many of the apps in wide use and what has been learned from research and experience about the most and least effective approaches to engaging clients and producing compelling results.

Improving treatment outcomes for clients with substance use conditions: Information management tools to support a person-centered approach

Julie Seitz, LADC, LSW, Clinical Director, Center for Alcohol and Drug Treatment

At the heart of American Society of Addiction Medicine (ASAM) criteria is person-centered care—regularly adjusting the treatment to match the changing needs and situation of the client. The presenter for this session will first review how the initial assessment can be used to determine the most appropriate level of care and type of treatment within a diverse continuum of care. She will then describe how brief screening instruments can be used on an ongoing basis throughout treatment to monitor the quality of the therapeutic alliance and the client's progress in treatment, and then customize the client's treatment accordingly. She will explain how information technology tools can provide vital supports for these efforts, streamlining data entry and providing rapid feedback through data-driven reports that help improve client outcomes.

Telehealth interventions for behavioral healthcare: Diverse uses, privacy and security considerations, and practical strategies for implementation

Marlene Maheu, PhD, Executive Director, TeleMental Health Institute, Inc.

Telehealth has been used for many years in a regulatory environment that provides guidelines for the interventions and their reimbursement. In this session presenter will define and describe types of telehealth interventions including online counseling, audio-video assessment and counseling, telephonic counseling, and audio-video psychiatric consultations. She will review legal and regulatory issues, including those posed by HIPAA and 42CFR.2, and how to address them. She will also review best practices by type of intervention and client situation, and how telehealth can provide access to care that would not otherwise be feasible.

DAY 2

THURSDAY, April 28, 2016

DAY 2

2:00 PM – 3:15 PM **CONCURRENT SESSIONS, continued**

Information sharing to facilitate service coordination across behavioral health and child welfare: Showcase examples with useful approaches and lessons learned

Richard Epstein, PhD, Research Fellow, Chapin Hall Center for Children at the University of Chicago

Across the country new models are emerging for increased service coordination between child welfare and behavioral health services. Presenter at this session will review the barriers to information sharing across these systems with a focus on privacy and consent requirements and on discrepant IT systems. He will describe successful statewide approaches to universal data sharing and lessons that counties can use for foster youth and other youth populations. He will also review the impact that these approaches can have on improved care for youth and their families.

3:30 PM – 4:30 PM **CLOSING KEYNOTE**

As primary and behavioral health care work more closely together to serve their clients: The roles of information technology to support client centered care

Linette Scott, MD, MPH, Chief Medical Information Officer and Deputy Director of the Information Management Division, California Department of Health Care Services

Health care reform is driving increased collaboration between primary care and behavioral health care. Presenters for this session will review the reasons for these changes, the incentives in place, and the anticipated future directions. She will describe the types of increased collaboration including referrals and information exchanges between primary and specialty behavioral health care. She will also describe what integrated behavioral health care within primary care settings and integrated primary care within behavioral health settings are like. She will review special challenges for record structuring and information sharing when behavioral health is integrated into primary care settings, when primary care is integrated into behavioral health settings, and when information is shared between separated primary care and specialty behavioral health settings. She will review technology standards developments enabling record segmentation for selective client consents to release information.

4:30 PM **CONFERENCE ADJOURNS**

REGISTRATION INFORMATION

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National Behavioral Health Information Management Conference and Exposition

Addressing the Needs of Mental Health, Alcohol, and Other Drug Programs

WEDNESDAY, APRIL 27 – THURSDAY, APRIL 28, 2016
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Learn from presentations that address:

▶ Implementing health information technology to address the opportunities and challenges of health care reform.

▶ Expanding electronic health information exchange to support care coordination across physical and behavioral health care.

▶ How to manage the ongoing implementation and improvement of your organization's EHR.

▶ Innovative mobile apps and other technologies to enhance client recovery and wellness.

▶ Innovative uses of information technologies for decision support and more effective quality management.

▶ Updates on national policy developments guiding health information exchange and data privacy and security.

Participate in discussions and network with your colleagues! Meet the major software companies serving mental health, alcohol, and other drug programs and evaluate their products - **all in one exhibit hall!**

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CIBHS TAX ID # 68-0314970. Registration will be confirmed by email.

* For every five registrations paid by the same organization, an additional registration will be given complimentary to that organization. Please contact the CIBHS conference department after you have registered at **conferences@cibhs.org**

HOTEL INFORMATION
Hyatt Regency Orange County · $120 Single or Double

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Please make guest room reservations directly with the hotel by calling (714)750-1234 before Tuesday, April 5, 2016; request the group rate for CIBHS.

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Psychologists: The California Institute for Behavioral Health Solutions (CIBHS) is approved by the American Psychological Association to sponsor continuing education for Psychologists. CIBHS maintains responsibility for this program and its content.

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